

# When You Receive Notice of Private Sewer Insurance



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## Sacramento Area Sewer District's Service

The Sacramento Area Sewer District (District) is committed to providing you with outstanding service as your local sewage collection utility. The District provides service to more than one million people in the Sacramento region, including the unincorporated areas of [Sacramento County](#); the cities of [Citrus Heights](#), [Rancho Cordova](#), and [Elk Grove](#); as well as portions of the cities of [Folsom](#) and [Sacramento](#).

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## Responding quickly to reported problems

When you contact the District about a problem with your sewer service, our goal is to respond within two hours to determine if there is a problem in our portion of the sewer system servicing your property.

*The District is responsible for the lower lateral and main line sewer pipelines.*

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## If you receive notice regarding private sewer insurance

***Please note: The District is not part of any private insurance program and does not endorse any private sewer insurance program.***

When you receive notice in the mail regarding private insurance services for your sewer line, you should first confirm your specific sewer line responsibility with your sewer utility before deciding if you want to purchase any type of sewer insurance (*see the District's responsibility diagram on the reverse of this fact sheet*).

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## Facts about sewer pipeline ownership

The District owns the lower lateral portion of the service line that begins at some point in the sewer or public utility easement or at the public right-of-way. This point varies from property to property, but may be indicated by the location of the District cleanout fixture installed near the public right-of-way (the cap will be marked "sewer").

If you are unsure of your sewer line responsibility, you may contact us at (916) 875-6730 and we will assist you in identifying the privately owned upper lateral portion of the sewer line.

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## Property owner responsibility

Property owners are responsible for ensuring the upper lateral sewer line is in good condition and functioning properly. Failure to do so may result in a sewage backup into the property structure.

***Please note: Even if the District verifies a sewer problem in our portion of the sewer system, it is possible the privately owned upper lateral sewer line may also require assessment and corrective action.***

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## If you have sewer problems

Maybe your shower or toilet has backed up and you definitely know you have a sewer problem. What you may not know is where the clog is – is it in the upper lateral line or is the clog further down the line in our system? Knowing what to do with underground pipes is a complicated matter, but your first step is simple: **call the Sacramento Area Sewer District at (916) 875-6730.**

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